

## Can you Extend Critical Information to the Field?

Laptop | Tablet | PDA

### Mobile Computing

You already have large amounts of paperwork and data duplication, yet pressures exist to do more with less. Extending your back office solution to your field staff allows you to increase efficiency and reduce costs while enabling your staff to more effectively do their job.



### Common Pain Points

#### Lack of Real-Time Data

Without tools for reviewing schedules, completing work orders and creating new work orders in the field, your staff is not as efficient as you need them to be. This can be especially important during times of crisis.

#### Lack of Status Information

We know that governmental organizations often provide services to other agencies (e.g., a county processes wastewater for multiple municipalities, a city maintains roads with state or federal funds). This can make it difficult to understand the financial and operational status of targeted work.

#### Inefficient Field Tools

Your field tools are either too simple to capture all the data you need or so complex that your staff spends too much time on data entry.

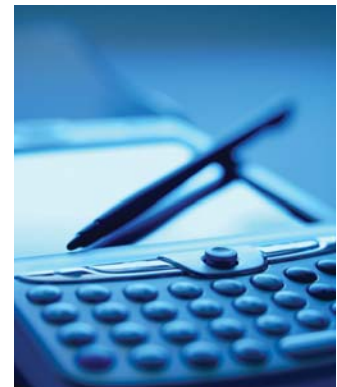
#### Hardware Limitations

Some people prefer handheld devices while others want a Tablet PC or laptop computer, all with varying degrees of needed ruggedization. If a user is uncomfortable with the hardware, they may not utilize to the fullest extent.



#### Larger Workload, Fewer Resources

The work load keeps growing, but your employee count does not. You need to capture data at its source to become more efficient.



#### Unreliable Connectivity

Your wireless connectivity is spotty throughout the area you service. When your staff enters buildings, basements or other enclosed spaces, they are unable to maintain connectivity.



For more information, visit [www.wennsoftpublicsector.com](http://www.wennsoftpublicsector.com).

## Capture Data Once – Save Time, Save Money.

WennSoft delivers with a variety of mobility options. The goal is simplicity, speed and reliability. Our store and forward technology allows applications to work in real-time across any wireless connection or independently when no connection is available.

Core functionality allows your field staff to:

- Receive real-time communication via paging and email
- Update schedules in real-time
- Complete work orders at the job site or in the truck and track information including:
  - Work order status
  - Labor
  - Materials
  - Inventory
  - Work flow and tasking
  - Expenses and mileage
- Create new work orders in the field
- Create new appointments on a work order if further action is needed
- Enter time against work orders or non-billable time
- Choose resolution codes for producing full descriptions of work completed
- View GIS maps, pictures and other attachments in the field
- Capture new images
- Capture a signature on the job
- Produce a PDF from data collected in the field and print it out as a leave behind
- Utilize the solution via laptop computer, Tablet PC or PDA

## WE HELP YOU HELP YOUR STAFF

- Communicate with the back office
- Quickly capture business data
- Select hardware relevant to their needs
- Take GIS data into the field
- Edit asset information at the asset site

MobileTEC

Location	Description	Address	City	Status	Date
CEDAR-15500 CLEVELAND AVENUE	BOILER LINES MAKING NOISES	15500 Cleveland Avenue	New Berlin	DISPATCHED	2/1/07
WENNSOFT-5355 S MOORLAND RD	SECURITY CODE NOT WORKING	5355 South Moorland Road	New Berlin	PAGED	2/1/07
ACCURATE-4181 S 65th St	SMOKE COMING FROM BOILER ROOM	4181 South 65th Street	Milwaukee	RECEIVED	2/1/07
CEDAR-15500 CLEVELAND AVENUE	SECURITY PANEL DOOR BROKEN	15500 Cleveland Avenue	New Berlin	ACKNOWLEDG	2/1/07

CEDAR-15500 CLEVELAND AVENUE Service Call 041115-0003: Appointment 0001

Appointment Details

Description	BOILER LINES MAKING NOISES	Priority	1	Division	PM C
Date	2/ 1/2007	Time	03:00 PM	Est. Hours	1.00
Status	DISPATCHED	*Marketing Survey			
Call Type	MC - MAINTENANCE	*Field Work Order#			

Service Call Details

Service Call 041115-0003:0001

Description: BOILER LINES MAKING NOISES

Date: 3 / 5 /07

Time: 12:00:00 AM

Est. Hours: 1.00

Status: DISPATCHED

Call Type: MC - MAINTENANCE

Problem: MAINTENANCE

Priority: 1

For more information, please visit:  
[www.wennsoftpublicsector.com](http://www.wennsoftpublicsector.com)



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