

WennSoft

Managed Services

Maximizing your ERP investment is our mission. WennSoft's Managed Services help you continuously evolve your business capabilities and performance with a premium collection of tailor-made services. A dedicated professional services consultant is assigned to you to discuss your business needs and recommend the right solutions to meet your business goals.

Reporting

Managed Reporting Service

Ad hoc reporting is time-consuming. Using multiple reports? Constantly exporting to Excel? These are signs that your business reporting process is broken. Let us custom-design your reports to finally give you what you need.

Managed Reporting Services Include:

- SSRS & PowerBI reporting
- Ability to develop new reports
- Modifying existing reports
- Enhanced Signature SSRS reports

Continuously customize your reporting by:

- Developing new reports
- Enhancing existing reports and SmartLists
- Modernizing customer facing reports

Extract business intelligence insights from:

- 60K+ data points – GP, Signature & 3rd party solutions
- Combine data from multiple sources – e.g., MS Office

Maintenance

SQL Performance Tuning Review

Achieve greater speed, stability, and security with a detailed assessment of recommended actions, from highest to lowest priority, that will improve your Dynamics GP and Signature application performance.

Sluggish performance is frustrating. Ready to achieve peak performance?

- Assess the highest priority items to fix
- Implement approved recommendations
- Document findings and recommendations

Boost your SQL speed, stability, and security. SQL Performance Tuning Reviews are led by an experienced WennSoft SQL consultant and can be done remotely.

Customized Training

New Employees? Recent Upgrade? Newly Deployed Modules? Boost skill proficiency, productivity, and results with a customized training session from a highly-skilled WennSoft Consultant.

With Customized Training you can:

- Tailor training to your business processes and Signature deployment
- Conduct group and/or 1-on-1 training remotely or in person

Strategy

Business Process Review

As your business grows and changes, highly-tuned processes that worked well when initially often become outdated. Is it time to upgrade Signature/ Microsoft Dynamics GP to align with your latest business processes?

A Business Process Review helps you:

- Identify business impacting issues
- Reveal department-level findings
- Prioritized recommendations
- Plan for future deployment planning

Build the best path forward by:

- Analyzing what's working and not working across departments
- Finding patterns in the findings that point to the root cause
- Documenting findings and recommended changes for the:
 - Near term – next 3 months
 - Mid term – 3 to 6 months
 - Long term – 6 to 12 months

The Business Process Review is led by an experienced WennSoft consultant and can be done remotely, on-site, or hybrid.

Annual Upgrades | Service Packs/Hot Fixes

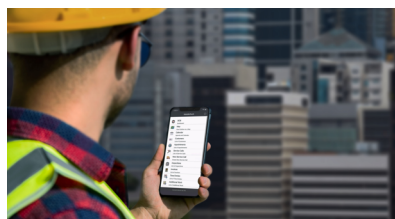
Keeping up-to-date is challenging. A managed service can make it easy.

- Proactively plan for annual Signature/GP upgrades
- Implement in coordination with your IT team
- Apply timely service packs/hot fixes as required

Our annual releases include new features, enhanced capabilities, bug fixes, and performance improvements. Over 70% of WennSoft customers are on the 2020 – 2023 Signature release. In 2023, we released over 90 new enhancements. This year, our 2024 release will be deployed in November.

Customized Training improves the success of:

- Change management in adopting new processes
- Accelerating adoption of new software capabilities



[Learn More](#)

WennSoft

The leader in field service and construction solutions.