WennSoft

⛑ MobileTech Inspections

2023

Goodbye Cumbersome Forms — Say Hello to Digital Simplicity

⛑ MobileTech Inspections

Digital forms transform archaic and antiquated processes to empower:

- Technicians to perform tasks in an easy and efficient way right from their mobile device without hours of training
- Managers to quickly roll out new forms, run instantaneous reports and analyze data to see trends and inefficiencies
- Business leaders to scale workforce efficiency, ensure forms compliance and reduce training and operational expenses
- Customer value the speed and efficiency of receiving one consolidated email with all the completed inspection reports

The power of MobileTech with Resco Inspections features a form designer, mobile forms and AI powered intelligence to transform the way service processes are performed. This achieves forms workflow process efficiency and effectiveness to improve customer and employee satisfaction while maintaining adherence to policies governing forms compliance.
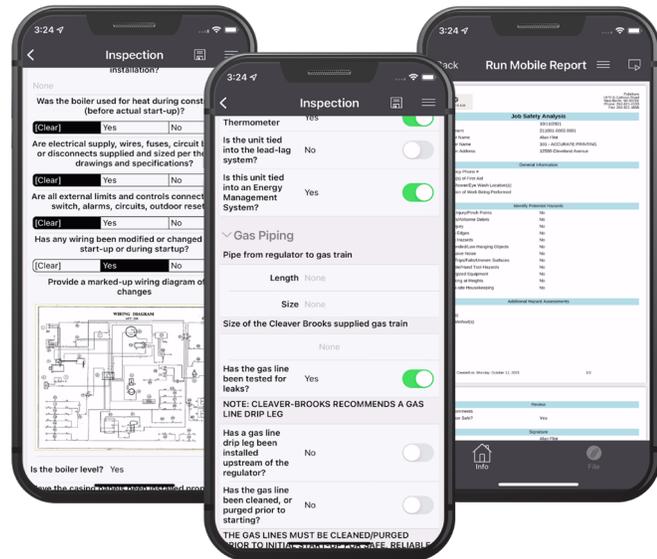
Getting Started is Fast and Easy

Adding the inspections tab to appointment completion workflow is easy to configure accomplishing a fast deployment.

- New inspector role in MobileTech allows the MobileTech administrator to choose which technicians have access to the forms
- Inspections can be placed in the home screen and on multiple forms for easy access
- Inspection reports can be designed and associated to Signature service calls, customer, location, appointment (Job & Service), equipment and additional work entities
- An inspection report is saved and generated as part of the inspection completion process

MobileTech Form Templates

Included with MobileTech Inspections are three templates along with a variety of other templates available from Resco.

- Job Safety Analysis (JSA) template and report
  - Can be used in lieu of standard JSA task list
  - Easily modify template to your needs
- COVID-19 health check template
  - Scoring logic grants green light compliance badge
  - Automatically evaluates answers to determine when additional screening is required
- Artificial Intelligence (AI) face mask photo check template

Technicians with the new Inspector role can complete forms that allow the capture of important information such as:

- New customer equipment inspection

- Vendor warranty card

- Customer-specific forms

- And more...

With image capture, photo tagging, digital signature of the technician and/or customer, and offline form functionality.

MobileTech is available for iOS, Android™ and Windows™ operating systems.

Tailored Reports with Reports Designer

Customers will love the speed of receiving a report as the technician can easily email it from within MobileTech or from the server. The MobileTech administrator will be pleased with instant visibility into completed forms via the Resco Results Viewer.

- Completed reports can be saved as document attachments and synchronized to Signature along with server-side emailing for any inspection
- Results viewer allows the administrator to filter inspection inquiry reports by technician, date period and all or specific inspection templates
- Access questions and answers from a saved inspection report
- Use Report Design to build feature rich, tailored reports with corporate logo and styling
- Export reporting results in a CSV file for further analysis in Excel or connect to other tools like Power BI
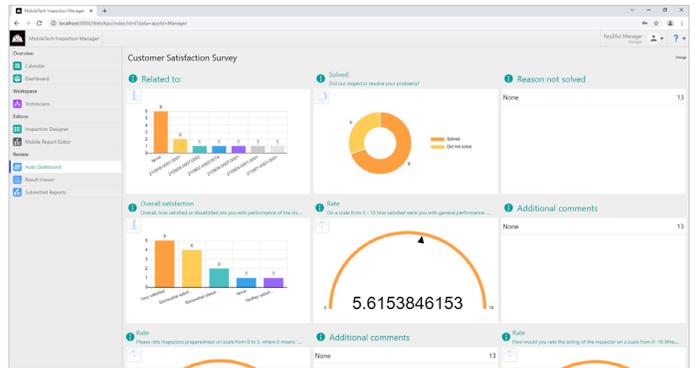
Drag-and-Drop Questionnaire Designer

Quickly create a form template with reusable building blocks or easily modify an existing template to suit your needs.

- Simple drag-and-drop designer with grid and vertical layout options
- Easily create a template with guided wizard or by transforming .csv or Excel files into Inspection templates
- Choose from 17 question types and assign an answer
- Numerous response types can be designated to questions such as requiring one or more photos, specifying optional or required responses
- Repeat inspection template sections for technicians to collect information on one or more like items. e.g., Manufacturer, Model, S/N, Condition, etc.
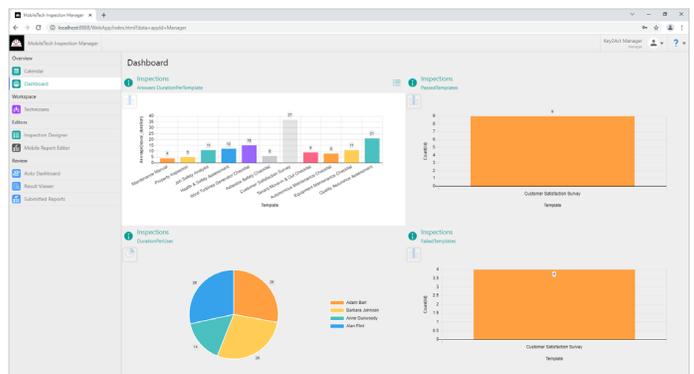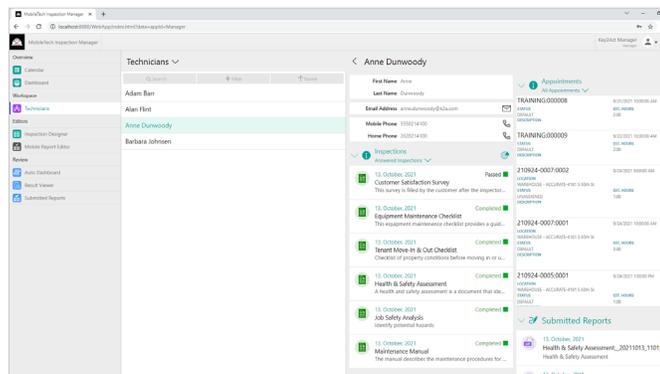- Build custom business logic rules to trigger a different series of questions based on prior responses

New Inspection Manager App

Facilities manager's love quickly viewing KPIs from anywhere using a web browser.

- Inspection Designer creates and manages inspection questionnaires
- Mobile Report Editor creates and manages inspection report templates
- Results Viewer to easily browse and filter inspection results
- Submitted Reports are conveniently viewed for all generated reports

Auto Dashboard to quickly see detailed results of a specific inspection template

- At a glance calendar to see all appointments on an agenda, day, week or month format
- Technicians' visibility for appointments and inspection activities

Visualize dashboard KPIs
- Inspections Duration – by Tech
- Inspections completed by Template
- Passed/Failed Inspections (e.g., JSA)

Learn more about MobileTech and say goodbye to cumbersome paper forms.

Request a demo today.

WennSoft

The leader in field service and construction solutions.