

MobileTech

2023

Field Tech Mobility — Over 11,000 Users and Growing

MobileTech arms your technicians to operate efficiently and deliver top-notch customer service. They can manage service calls and job appointments right from the palm of their hand and when paired with MobileTech Inspections they will no longer be burdened with cumbersome paper forms. Say hello to digital simplicity.

MobileTech is built for the true mobile worker with buttons that are easy to select on touch-screen devices and expandable content for easy viewing. MobileTech runs on the devices that your technicians need to do their jobs — whether they're laptops, tablets or smartphones. Store-and-forward functionality allows technicians to connect to and save information, even when internet connectivity isn't available.

- Provide purchasing visibility into inventory consumption, improving planning and replenishment of inventoried items
- Remote entry of billable labor and materials, and invoice generation in the field improving cash flow and enabling timely billing
- Allow technicians to easily create additional work requests, capturing opportunities for additional sales from the field
- Information entered in the field flows back to financial statements, reducing data entry and saving time and money
- Quickly get new appointments into the technicians' hands with new appointment status notifications that improve technician visibility into the latest appointments
- Working electronically, the back office and field stay aligned at all times and eliminate the need for paper tickets and manually completed forms

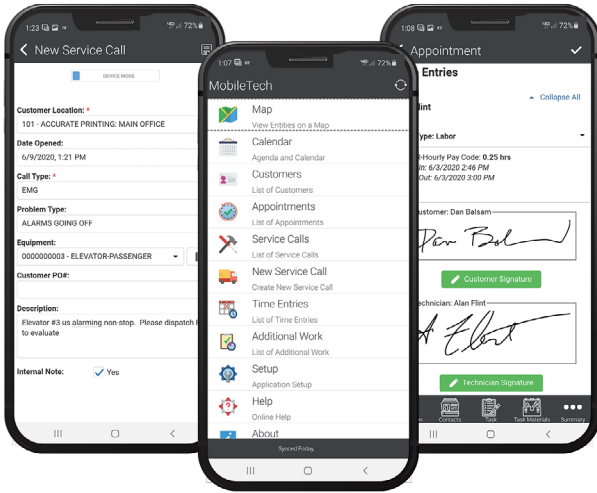


Add-on MobileTech Inspections

MobileTech Inspections along with the Inspections Manager app makes it easy-to-use digital forms as a part of the service process:

- Complete and share tailored forms that relate to the work being performed, like equipment inspections, warranty cards, chiller inspection reports, customer forms and more!
- Email reports to your customer contacts or peers directly from your device's email client or via the MobileTech server
- Create your own forms or have us do it for you. Generate a logoed graphic report from the inspection process that you can email directly to your customer or to others within your organization
- Group templates in easy to access folders
- Customizable filter permissions allow you to expose only those forms important to a given technician team or branch





Designed to Deliver

- Inspect customer equipment, visually mark damages and assign tasks for follow-up
- Assess the safety of a work location by completing Job Safety Audits for all appointment locations
- Attach files including notes, pictures, blueprints, etc.
- Use barcoding for customer equipment and inventory
- Create an invoice in the field, capture payment information
- Capture signatures for work completed and immediately email a summary

Partner Integrations

XOi Vision

Enable your technicians to easily capture and distribute visual site documentation, create and share how-to content with colleagues, and get the right eyes on every job with remote video support. Custom links (user friendly hyperlinks) can be used to transition a MobileTech user directly into XOi Vision. Custom links are now available for both Signature Service and Job Appointment types.

Quadra Service Call Quoting

Empower your technicians to identify new sales opportunities, make recommendations to customers about required work, improve customer communication, immediately deliver proposals and increase close rates.

"We look at MobileTech as a necessary investment to recruit and keep top-level technicians. Along with that, our customers are very tech-savvy... we think of it as an investment in our future."

- Tolin Mechanical

"With MobileTech, getting our technicians what they need allows us to better serve our customers while making our division more profitable and better positioning ourselves in the marketplace."

- Kinsley Power

MobileTech is available for iOS, Android™ and Windows™ operating systems.



[Request a demo today.](#)

WennSoft

The leader in field service and construction solutions.